

FACTS SHEET



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Twinpalms Phuket

Phuket's Most Exciting & Stylish Contemporary Resort

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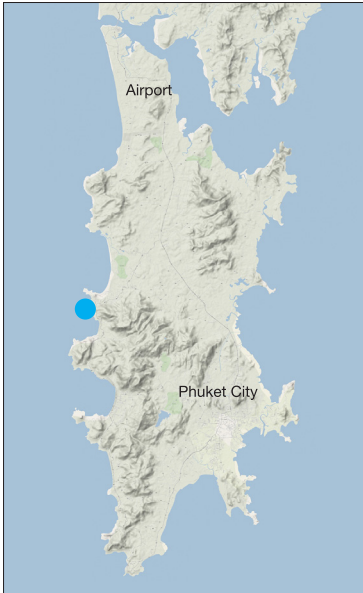


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Location



Twinpalms Phuket is located in a tranquil and exclusive environment, 175 meters from Surin beach, in an area often referred to as “millionaires’ row”. Found on the sought after and highly desirable west coast, the area provides one of the most beautiful and least crowded stretches of golden Tropical sand in Phuket. From the airport, it takes about 25 minutes to reach *Twinpalms Phuket*.



Design

The unique design of *Twinpalms Phuket* was created by Martin Palleros, one of the top landscape architects in the Asia-Pacific region. With a brief to produce a property that has an integrated landscape which works in harmony with nature, the “Contemporary Tropical” design and landscaping incorporate a stunning, world-class water garden. The concern for the aesthetic has resulted in a beautiful and serene setting which has a modern, romantic twist – a Garden of Eden for our times. The architectural lines are fresh, clean and blend seamlessly with the environment.



Accommodation

Twinpalms Phuket offers the comfort of a luxury resort, combined with the relaxing tranquillity of a secluded getaway. There are only 97 luxurious spacious Penthouses, Suites and Rooms, each surrounded by palms, with all of the units featuring a private terrace and offering a pool view.

Penthouses & Duplex Pool Suites

The sublime penmanship of Martin Palleros was called upon to create the 21 unique, luxurious and lavish apartments. The enthralling and captivating suites provide effortless living and lifestyle, with 24 hour personal Host and Concierge services. The Penthouses and Duplex Pool Suites all feature their own terrace & private pool, and are thoughtfully finished with a bold juxtaposition of strong lines and a minimalist décor to immediately catch the eye and take the breath away. The duplex units are complemented by the double height ceiling in the entrance hall and living room, where locally crafted works of art offer a glimpse of the cultural richness of contemporary Thailand.

The latest audio and visual systems, including a 42" flat screen TV and an iPod Nano, are fully integrated to ensure that the living area, distinctly separated from the dining area, has the very best in entertainment facilities. Each suite and penthouse is further enhanced by a fine wine cellar, bar and a Cuban Cigar humidor. Nespresso coffee and Ronnefeldt tea present the finest in essential refreshments and complete the unique tastes and subtle aromas available for all residents to savour.

To finish the exquisite ensemble, a 32" flat screen TV is in the bedroom, where the oversized bed is furnished by 385 thread count cotton bed linen. Premium bath amenities in the dual, multi point bathroom, as well as oversized single looped towels, allow guests to fully relax and indulge in stylish, tasteful and magnificent comfort.

Suites

Enjoy all the Twinpalms signature features, services and style with a choice of 1 or 2 bedrooms. Stay cool and refreshed in the large lagoon pool, only steps away from the private terrace or enjoy complete privacy in the upper-floor rooms, with large private balconies and views across the garden and pool keeping you connected to the serene tropical surroundings. Modern meets tropical with a fully equipped bathroom featuring conservatory windows facing a private garden area. Complete audio/visual entertainment choices include a 42" flat screen TV in the living room and a 21" flat screen TV in each bedroom.

Rooms

Designed to lift your spirits, our rooms offer a private retreat, yet still a connection to nature with large private balconies giving views over the resort gardens and pool. Each of these rooms provide generous space and comfort, in addition to the inspiring features, services and style offered in all rooms at Twinpalms Phuket Resort. Conservatory windows in the bathrooms showcase the private tropical gardens. A full complement of in-room entertainment options includes a 32" flat screen TV.

Numbers

<i>Type of Room</i>	<i>Size (m²)</i>	<i>Amount</i>	<i>Bed Type</i>	<i>Bed Size</i>
Presidential Penthouse (2 Bedr.)	488 incl. priv. terrace & pool	1	Super King	200x205 cm
Penthouse (1 Bedr.)	409 incl. priv. terrace & pool	10	Super King	200x205 cm
Duplex Pool Suite (2 Bedr.)	393 incl. priv. terrace & pool	3	Super King/Twin	200x205/120x205 cm
Duplex Pool Suite (1 Bedr.)	393 incl. priv. terrace & pool	7	Super King	200x205 cm
Lagoon Pool Suite (2 Bedr.)	164 incl. priv. terrace	1	Super King/Twin	200x205/120x205 cm
Lagoon Pool Suite (1 Bedr.)	102 incl. priv. terrace	1	Super King	200x205 cm
Palm Suite (2 Bedr.)	164 incl. priv. terrace	3	Super King/Twin	200x205/120x205 cm
Palm Suite (1 Bedr.)	102 incl. priv. terrace	3	Super King	200x205 cm
Grand Deluxe Lagoon Pool Room	62 incl. balcony	7	Super King	200x205 cm
Grand Deluxe Lagoon Pool Room	62 incl. balcony	1	Twin	120x205 cm
Deluxe Lagoon Pool Room	51 incl. balcony	6	King	180x205cm
Grand Deluxe Palm Room	62 incl. balcony	29	Super King	200x205 cm
Grand Deluxe Palm Room	62 incl. balcony	3	Twin	120x205 cm
Deluxe Palm Room	51 incl. balcony	20	King	180x205cm
Deluxe Palm Room	51 incl. balcony	6	Twin	120x205 cm

Total Number of Rooms

Deluxe Rooms:	32
Grand Deluxe Rooms:	40
Suites:	4
Penthouses & Duplex Pool Suites:	21
Connecting Rooms:	24
Disabled Access Rooms:	2
King Bed Rooms:	81
Twin Bed Rooms:	16

Features - Penthouses & Duplex Pool Suites

- Duplex, with double height ceiling in the living room & entrance hall
- Separate Living & Dining areas
- Oversized bathroom with rain and hand showers
- 42" flat screen TV in living room & 32" flat screen TV in bedroom
- Stereo & iPod connection
- Sumptuous fabrics and bespoke furniture
- Heavenly bedding exclusively designed by Twinpalms
- Large terrace and private pool.
- Individual hi-fi system & DVD player
- BBC, sports and movie satellite television
- Refrigerator with fully-stocked mini bar
- Twinpalms Artesian Water
- Nespresso coffee & Ronnefeldt tea
- Premium Bath Amenities
- Fine Wine Cellar and Cuban Cigar Humidor
- Fretted Towels
- Hair dryers
- In-room safe
- High speed internet access in all guest rooms and 2 direct dial telephone lines
- Adaptor free international electric outlet (220 V) and international PC modem plugs (UK, USA, Europe and ISDN)
- Individually controlled, silent air conditioning. Computerized light control system
- 24-hour Host and Concierge Services

Features - Suites & Rooms

- Oversized bathroom with rain and hand showers
- Sumptuous fabrics and bespoke furniture
- Heavenly bedding exclusively designed by Twinpalms
- Stunning pool and Tropical garden views from private balconies
- Rooms adjusted to Western or Eastern taste
- Individual hi-fi system & DVD player
- BBC, sports and movie satellite television
- Refrigerator with fully-stocked mini bar
- Coffee & Tea making facilities
- Twinpalms Artesian Water
- Hair dryers
- In-room safe
- High speed internet access in all guest rooms and 2 direct dial telephone lines
- Adaptor free international electric outlet (220 V) and international PC modem plugs (UK, USA, Europe and ISDN)
- Individually controlled, silent air conditioning. Computerised light control system
- iPod docking station



Dining

Oriental Spoon Grill & Bar

The modern, innovative and cutting edge restaurant presents a culinary Thai or an Oriental/Western fusion menu. A sumptuous breakfast buffet awaits guests from 07:00-10.30 hrs. With room to accommodate 176 guests, enjoy also alfresco dining, or relax in air-conditioned comfort and reflect on the original and contemporary Thai art which complements the stunning double-height room? The restaurant offers an electric atmosphere with a brilliant buzz; an air-conditioned wine room and a long, open-plan martini bar with revitalizing cocktails. Opening hours: daily 07:00 – 01:00 hrs.

Catch Beach Club

Phuket's Most Fashionable Beach Club – The private, stylish beach club offers succulent fresh live seafood, delectable pizza from the wood-fired oven, or sumptuous pasta. Highly desirable as a venue for private parties, all diners are strongly advised to make a reservation to avoid disappointment. Opening hours: Beach Service: from 09.00; Restaurant: 11:00 - 23:00 hrs. (last orders); Bar: 11.00 - 01:00 hrs. For more information see catchbeachclub.com.

Wine Room

With a mezzanine balcony and floor to ceiling windows overlooking the water garden, our Wine Room has the perfect ambiance to taste some of the world's finest wines. With over 200 labels and 3000 bottles in our cellar to choose from, it is no surprise we were awarded the Wine Spectator Award of Excellence for 2006, 2007 and 2008. The Wine Room seats 20 and it is a sublime venue for those who wish to relax and spend an evening sampling some of our superb wines, or the perfect retreat for small gatherings or presentations.

Pool Bar

Situated in the tranquil setting beside the main pool, *The Pool Bar* offers an array of fine food and beverages. Our international menu presents a large variety of salads, hot dishes and desserts daily. You can also just relax and enjoy one of our renowned health drinks, made from our own recipes. We also offer a list of classic cocktails, beers, wines and spirits. The *Pool Bar* is equipped with its own kitchen for speedy service, where you can watch our excellent chefs prepare your meal while you wait. Open from 9am to 6pm, subject to weather conditions.

Thai Sala

Relish a more tranquil and private atmosphere by relaxing over an exclusive and intimate candle-lit dinner. Enhanced by the beautiful, scenic vista of the water garden and pool, the Thai Sala seats 2 guests or is available for special private parties.

Room Service

Room service is a private extension of the Oriental Spoon Grill & Bar – available around the clock.



Conferences & Meetings

- A conference centre that accommodates over 100 people in a variety set up styles.
- Transportation: 25 minutes from Phuket International Airport and 30 minutes from Phuket City. Airport limousine transfer is available (maximum 3 people), as well as transfers by private mini-van for larger groups (maximum 6 people).
- Perhaps the most peaceful and beneficial meeting venue in Phuket, The Meeting Room at Twinpalms Phuket is equipped with all the amenities to facilitate a high-profile conference.
- The Surin Room overlooks the beauty of Surin Beach. The wall-to-wall windows provide ample natural light, as well as a unique backdrop for any assembly, however formal or casual. The members of staff at Twinpalms Phuket are dedicated to making every meeting a success and can be relied upon to deliver quality, right down to the finest detail.
- The Meeting Room has 197.5 m², inclusive of coffee break area, which facility divisible into three smaller rooms, each of which can be set up in any of 5 configurations to meet a particular conference's needs. The arrangements to choose from are:

Classroom – three places per table, all facing the front

Board Meeting – guests sit around one large table

Hollow Square – guests sit around the outside of the square

U-shape – same as hollow square, but with one end open

Theatre – Rows of seats without tables, all facing a head table

Seating Capacity

	S1	S2	S1+S2	S3	S3+S2	S1+S2+S3
Size (m ²)	26	26	52	80	106	132
High (meter)	3.5	3.5	3.5	3.5	3.5	3.5
Width x Length	7x4	7x4	7x8	10x8	10x12	10x16
Class Room	20	20	40	40	60	80
Board Meeting	16	16	22	40	60	50
U-Shape	13	13	23	30	35	40
Theatre	30	30	60	70	100	120
Hollow Square	16	16	16	30	60	50



Facilities

Beach Club

As a resident of Twinpalms Phuket, enjoy a preferred, carefree lifestyle at Catch Beach Club on bustling Surin Beach. Worship the sun in ultra comfy beach loungers or people watch at the cool, oversized terrazzo bar. Take your libation around the beach bonfire in the luxury beach lounge, while the sun kisses the distant, vibrant, multi-hued horizon. Refresh in the private shower-rooms and enjoy complimentary fresh fruits, cold towels and magazines.

Pools

At Twinpalms Phuket, a beautiful and serene environment has been created with a modern, romantic twist – a Garden of Eden for our times. The architectural lines are fresh, clean and blend seamlessly with the environment. The design and lush landscaping merge contemporary Eastern and Western influences and incorporate a stunning tropical water garden. The pool area is huge – over 1,600m². A 50m lap pool fulfills international competition standards, while a Lagoon pool has 15 guest rooms connect directly to it via their private outdoor terraces. Appreciate your own Tropical Water Garden in our Residences with your Private Pool set either in your Garden, or on your Roof.

Palm Spa

For a lasting sense of inner peace, contentment and fulfilment visit our Palm Spa and Wellness Centre. With a real sense of privacy, luxury and exclusivity, Twinpalms Phuket takes a holistic approach to your wellbeing by combining ancient Eastern therapies with the latest Western techniques to encompass mind, body and spirit. The serene and soothing setting is enhanced by the caring nature of our dedicated team of Thai therapists, who will nurture you through the rejuvenating and healing process to achieve total wellness.

Popular with both the boys and the girls, the Palm Spa provides a seamless fusion between five-star amenities and local ambiance. Eastern aromas and a soul-soothing atmosphere where time has no role to play. Relax with our extensive range of treatments, such as Thai massage, Body Wraps, Oriental Foot Rituals and Cleansing, Firming & Relaxing Facials. We have nine treatment rooms – each unit with their own steam- and showerroom. The 100m² suite has its own Jacuzzi, a separate Steam Sauna and 4 beds.

Fitness

The calm and composed setting of the Wellness centre at Twinpalms Phuket Resort is sublime for ensuring that any foray into the quest for physical welfare is pleasant and rewarding. In addition to the selection of cultural and wellness activities on offer, the gym features equipment that ranges from free weights to a variety of exercise machines, enhanced by satellite TV screens with access to international news, sports and entertainment channels. The facility is open 7am until 9pm and the experienced gym instructors, are available for assistance.

Gallery

Extend your holiday spirits by bringing mementos of your Twinpalms Phuket experience back home with you. Many of the items used during your stay at Twinpalms are available for sale. Browse through our fashionable clothes line, spa amenities, bedding, dining accessories and much more. Our helpful staff will gladly assist with gift wrapping and special shipping requests for larger items.

Library

Enjoy a peaceful moment in the well equipped library at Twinpalms Phuket Resort. Simply drift away while gazing into the library's original art exhibition of Phuket seascapes, or investigate our selection of literature, international magazines, or our substantial DVD collection. Complimentary high-speed internet access is provided. From the library you can also book excursions and our yachts, Twinpalms One and Catch One.



Yachting

Andaman Cruises - Luxury Cruises

Looking to enjoy yourself in true decadent style? Seeking to join the jet-set? Then Andaman Cruises, Phuket's most exciting, luxurious and sophisticated yachts, is perfect for day, or even longer charter cruises. The unique vessels offer extended cruising potential and excellent performance, appealing to those who crave enjoyment and love to share it with others. The largest yacht (M/Y Olympia) caters for up to 20 guests on day cruises and up to 8 guests on overnight charter cruises. For more information see www.andaman-cruises.com.

Catch One - Boat

An unforgettable experience aboard Catch One, our Benetau 750 Flyer. Enjoy a private day trip with your loved one or bring up to 4 additional guests for a great island hopping excursion. Refreshments and use of water sports equipment are included. A private mini bar is available on board.

Cars

Phuket's secret beaches and hidden treasures beckon those with a yearning to explore. Cruise at your own pace through local villages and along scenic roads and discover the real Phuket in one of our distinctive and charming Toyota Yaris 'Kiss' rental vehicles .

Business Centre

The Business Centre is located on the second floor of the main building. Business services such as Fax, Mail, Document Copy are available at small charge. During conferences, an attendant is on standby.



Environment

Reflecting the growing concern for the environment around the world, the design brief for Twinpalms Phuket stated that the project should demonstrate a forward eco-consciousness, as well as establishing and maintaining a high level of social responsibility. Today, Twinpalms Phuket is at the fore of local industry by being a leader in preserving the island's natural beauty, eco-systems and environment.

The unique design of Twinpalms Phuket Resort was created by Martin Palleros, one of the top landscape architects in the Asia-Pacific region. The aim of the development was to produce a property with an integrated landscape that works in harmony with nature. All the rooms and suites overlook the manicured grounds and benefit from having their own private garden, a feature which can be viewed from the oversized bathroom. The concern for the aesthetic has resulted in a beautiful and serene setting which has a modern, romantic twist. The architectural lines are fresh, clean and blend seamlessly with the environment.

In order to conserve the use of electricity at Twinpalms Phuket, the rooms and suites have many elements governed by computer. For example, the lights and the air-conditioning system are automatically shut-down if the doors to the room have been left open for more than a few minutes. Other features include central remote control, which offers an overview of the room status, as well as time-of-day controlled lights. In addition, each room has a main power switch that enables the management of energy usage to be centralised and efficiently regulated by the resident.

The ethos of energy conservation is continued through to the public areas of the property. All the restaurants at Twinpalms Phuket require minimal air-conditioning as they have an 'open door' policy. The practice allows the volume of power consumed by each outlet to be lowered and brought in line with the eco-conscious philosophy of the hotel.

So that the volume of waste created by Twinpalms Phuket Resort can be reduced, it is treated before it is released. All waste disposal is regulated following a strict recycle policy, while the waste water is filtered to remove as many impurities as possible.

Outside of the resort complex, Twinpalms Phuket has a significant presence amongst the local community. Even though all the beaches in Thailand are Public property, the hotel feels that it is responsible for the stretch of scenic coastline used by the business and its' clients. Each day the immediate area is cleaned and maintained, with the entire Surin beach receiving similar attention once a week.

The hotel supports local businesses as often as it can. Even though some of the produce used at Twinpalms Phuket has to be obtained from overseas, the majority is sourced from nearby markets. Manufactured goods, such as beauty products, are provided by organic and actively eco-friendly local enterprises. Whenever possible, the hotel only conducts business with like-minded companies.

All the art-work found around the complex is created by Phuket residents. Phuket also provides over 90% of the workforce at Twinpalms Phuket, from the most junior position to the Hotel management.

Overall, the steps taken during the design process, the mature level of social responsibility and the continual eco-focused activities at Twinpalms Phuket have mitigated the impact of property on the community and the locality. The standards and the philosophy of the hotel work to ensure the positive reputation of Twinpalms on Phuket and the longevity of the natural beauty of the island for generations to come.



Training

Since the foundation of Twinpalms Phuket Resort in 2004, our core values have established our company as Phuket's most exciting & stylish contemporary resort and a proud member of the 'Small Luxury Hotels of the World' group. Our vision, culture and our fundamental beliefs are the keys to our continued success and they will continue to guide our growth into the future. Foremost of our core values is our enduring belief that our members of staff are our greatest asset.

Twinpalms Phuket recognises the important contributions of the individual to their role within the team and we consequently seek to employ caring, dependable members of the community who are ethical and trustworthy. In order to offer a superior experience and our unique blend of quality, consistency and personalised service each time our cherished guests visit Twinpalms Phuket Resort, we are committed to improving the professional skills of our team members.

Our friendly and open workplace relationships enable us to provide an environment which focuses on the growth of the employee and their personal development. We help to instil pride in the Twinpalms brand, as well as nurturing attention to detail and openness to displaying innovation in finding new ways to meet the needs of our guests.

We are delighted to hear all comments about the time our clients spend with us, as they help to clarify the highs and the lows of the guest experience and to identify further training needs.



“Wow!”

- All Rooms are completely computer controlled: features include central remote control that offers an overview of room status, time-of-day controlled light features, remote control of all equipment and other functions from the bed.
- All Rooms & Suites have a view of the pool and water-garden. They also benefit from their own private feature garden, which can be viewed from the oversized bathroom.
- All Rooms & Suites have a working desk with power outlets, complimentary broad band connection and two telephone lines.
- All Rooms & Suites Mattresses are designed to suite all types of guests – a soft side for Western guests and a firm side for Asian guests.
- Superb Spa, to pamper your mind and body.
- All Penthouses and Duplex Pool Suites offer Butler Service to provide our discerning guests with personal care and attention.
- All guests receive on arrival individual registration with welcome drinks, fruit platter and flower garlands.
- Oriental Spoon Grill & Bar: a cutting edge restaurant with air-conditioned Wine Room.
- Catch Beach Club: the preferred, stylish venue for enjoying a sun-drenched, carefree beach lifestyle.
- Salt-chlorinated pools with over 1,600m².



Contact

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